



Family Sharing

Share Airvet with everyone who helps care for your pet, from family to your regular sitter, so your pet always has access to care.



Convenient Sharing

Anyone caring for your pet can reach a vet right away.



Uninterrupted Care

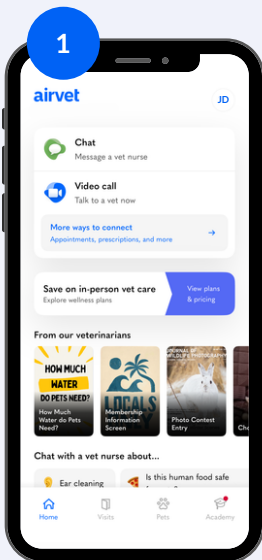
Every caregiver has access to your pet's profile and visit history, so nothing gets lost between visits.



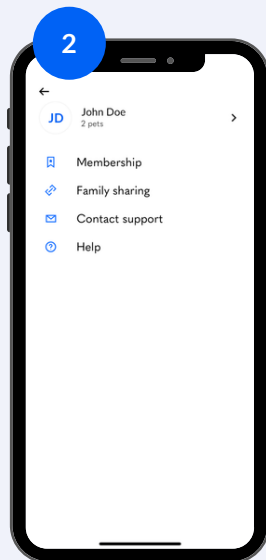
Privacy and Security

No need to share login credentials, maintaining privacy and security.

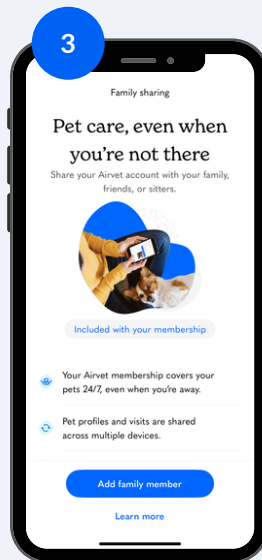
Share your Airvet benefit, step-by-step:



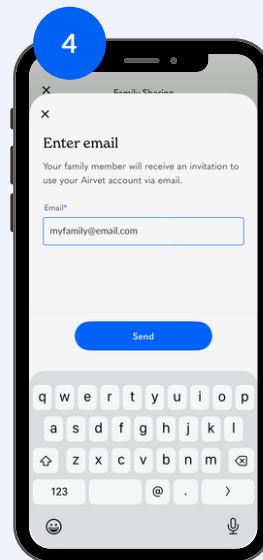
Tap your profile icon



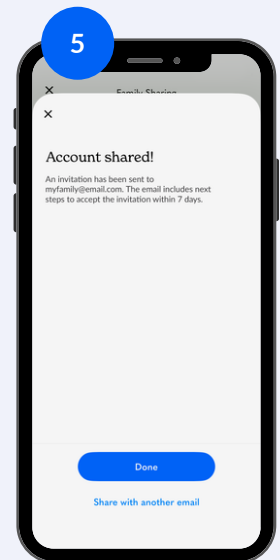
Tap 'Family Sharing'



Tap 'Add Family Member'



Enter their email



Done!

Have a question? Email us: support@airvet.com



Family Sharing FAQ

Can my pet's information be edited by people I've shared my account with?

Yes, and new pet profiles can be added to your account as well.

Can I remove someone's access from my account once I share it?

If you need to remove someone's access to your account, you will need to log out of your account on your device, then log back in. When you log out of the account, anyone your benefit has been shared with will also be logged out and won't be able to access the account again until you send them a new Family Sharing invitation.

Do I have to share my password if I share my account?

No, once you tap the button to share your account, the recipient will be emailed a link to claim their access. The email link will expire after 7 days, and can only be clicked/redeemed once per email.

When I have a visit, will all of the people I share my account with receive notifications/incoming calls?

Push notifications are delivered to all devices and incoming video calls will be sent to the device that used the app most recently.

When to use Airvet.

Airvet can be used for pet care concerns big and small.

Some of the most common reasons pet parents use Airvet include:

- Allergies
- Bad Breath
- Behavioral issues
- Diet & weight loss
- Diarrhea & vomiting
- Itching & scratching
- Lumps & bumps
- Second opinions
- Separation anxiety
- Skin issues

Can two people on the account join a video call with a vet at the same time from different locations?

Not at this time, but we're continuously making improvements to the platform and we hope to make this a possibility in the future.

What languages support family sharing?

Currently, family sharing is available in English, Spanish, French, and Portuguese.



New to Airvet?

Download the app to get started.